# ORM Application Assessment For Assessors

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This is an actual fly-by during deployment of the Nuclear Aircraft Carrier USS Stennis. The pilot was grounded for 30 days, but he likes the picture and thinks it was worth it. Yikes!



### **Overview**



- ORM Assessment
  - Red vs. Blue Threat
  - Background
- ORM Assessor Training
  - ➤ Terminal & enabling objectives
  - ➤ ORM Process & Terminology
  - ➤ ORM Application Assessment
- •Initial Findings, Data & Feedback
- Summary



# Red vs. Blue Threat Losses (FY Jan '91-07)



Red Threat: Aircraft Destroyed

### 18 Aircraft

- Marine Corps -13
- Navy 5

VS.

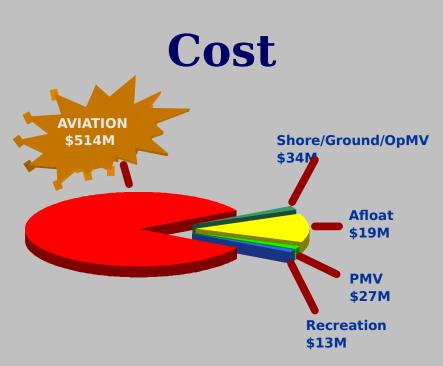
Blue Threat:523 Aircraft





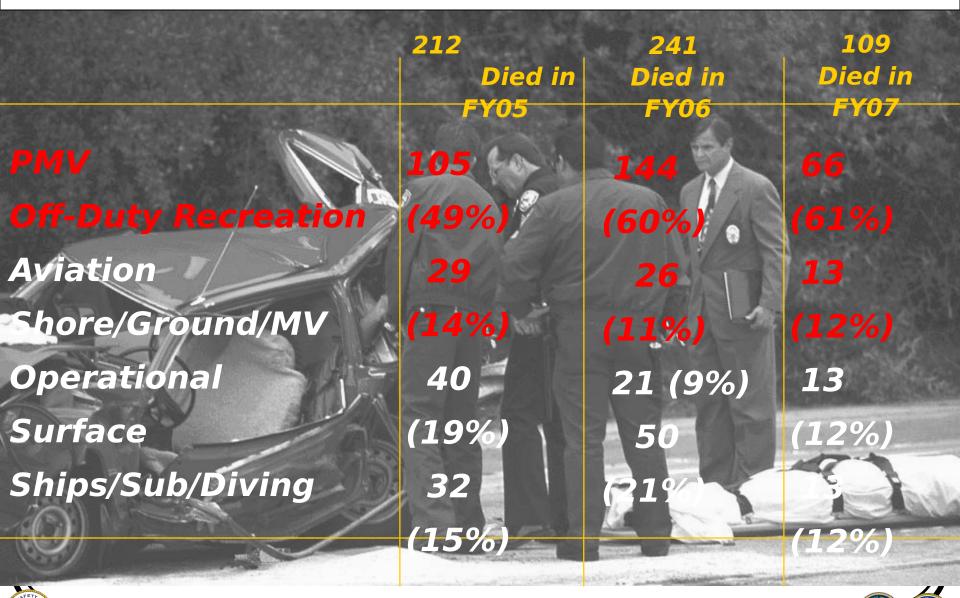
# FY06 Total Cost and Deaths

Navy and Marine



Total Cost: \$606M







### The **Blue** Threat



- Are we learning from our costly mistakes?
  - Aircraft Movement:
    - ➤ 2000: Tow tractor hit parked acft. Fatal injury.
    - ➤ 2003: During acft towing, person fatally crushed between store & dolly
    - > 2004: Sqdn acft under tow direction of yellow shirt ran over ship's blue shirt. Permanent disability
    - > 2005: Wing walker's leg run over by acft during move permanent disability
    - > 2006: Acft ran over airman's right leg during taxi on flight deck permanent disability
    - ➤ 2007: While towing acft airman caught and dragged under right wheel and suffered skin and muscle damage
    - ➤ 2007: Wing walker injured while acft being towed.
- Lack of supervision guidance enforcement
- Perceived "Low Risk" evolution

### **Bottom line**

Action / Inaction by own forces causing losses far exceeding those caused by Red Threat



Degradation in mission readiness Impact to mission accomplishment



SAFETY CONTINUE OF THE PROPERTY OF THE PROPERT

- ORM as a tactic vs. Blue Threat
  - Not just a "safety" tool... impacts operational readiness (new definition)
  - Can be used for mitigating Red Threats, White Threats, Environmental Hazards, and Mission Threats
- VCNO: NSC ORM Model Manager & tasked to revitalize
  - Devise and implement ORM strategy to infuse into Navy culture
- VCNO & CFFC specifically tasked ORM Assessment process be developed to:
  - Measure ORM application & program compliance
  - Inculcate desired risk management practices & behaviors in Fleet
- ORM Assessment
  - Two types: ORM Program and ORM Application



### Why/What/Who/How/Whe



- Feasibility trials of ORM assessment tools began in Feb '07
  - >VADM Williams (FFC DECOM) directed done FFC-wide in Mar '07
  - >CFFC/CPF joint message talked about operational units/groups in Mar '07
  - >CFFC directed TYCOMs to devise assessment plans in Apr '07
- Two general types of ORM assessments:
  - ➤ ORM Program Assessment (internal or external): compliance-based for all units/activities
  - ➤ ORM Application Assessment (external for now): application-based for operational units/groups
- Short-term: NSC partnering w/ assessment commands for ORM Application Assessments during selected FRTP events:

### **CNAF ORM Assessment Controlling** Model **FRTP Authority Assessments** Basic TSTA/FEP; ARP (include CO/OIC ORM assessment/tool) **TYPEWING Integrated Trg** CVW/CVN Fallon det., C2X/FBP, FST (include ORM) CCSG/CESG Sustainment/ **Employment** # FLEET JTFEX (include ORM) TYCOM/ **AIRFOR** Crew Cert, 3M, ORSE, Maintenance LOE, PEB, etc. (include ORM) FFC/CPF

### **CNAF ORM Assessment** Model

**Assessors** 



ATG, TTG, SFTG, NSAWC, Weapons Schools, C2F/C3F

### **BASIC**

TSTA/FEP, ARP (include ORM assessment/too

### **INTEGRATED**

Fallon det., C2X/FBP, FST (include ORM)

### **SUSTAINMENT**

(include ORM)

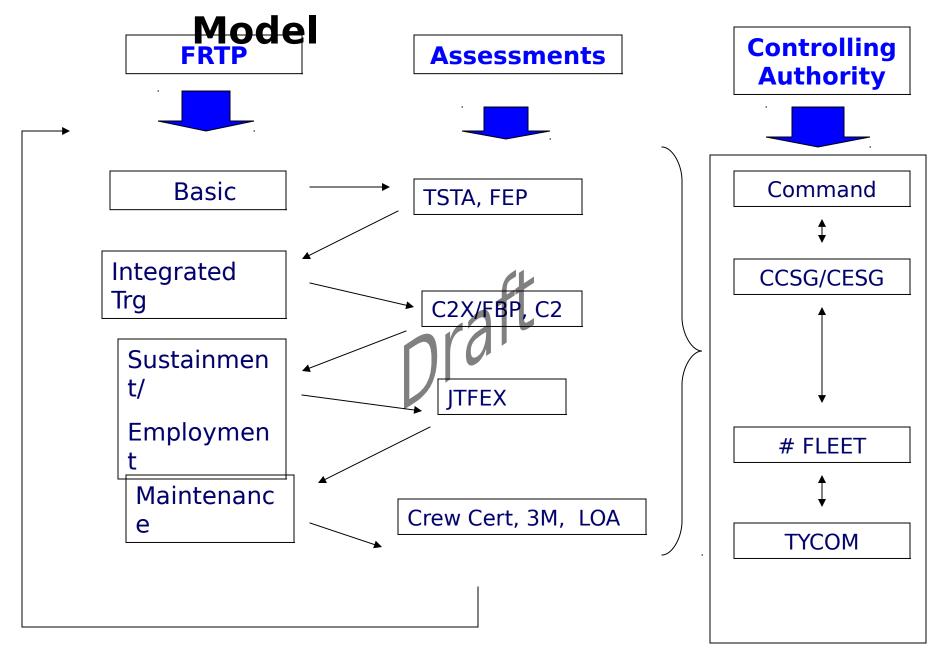
Crew Cert, 3M, ORSE, LOE, PEB, etc. (include ORM)

**MAINTENANCE** 

**ORM Assessment** Re 

**Controlling Authority** 

### **CNSF ORM Assessment**



# **CNSF ORM Assessment**

Model **Assessors** ATG, SFTG, ISIC Staff, C2F/C3F **INTEGRATED SUSTAINMENT BASIC** JTFEX TSTA, FEP C2X/FBP, C2 **ORM Assessment** Reports

**MAINTENANCE** 

Crew Cert, 3M, LOA, MCA

**Controlling Authority** 



# **ORM Assessor Training**



- Objectives
  Terminal objective:
- - 1. Be able to recognize ORM processes during the various phases of an evolution
  - 2. Understand how to fill out an Evolution ORM Assessment Sheet for a complex evolution
- Enabling objectives:
  - 1. Explain what ORM is and is not
  - 2. Be familiar with the three levels, four principles and five steps of ORM
  - 3. Know the four steps of Time Critical **ORM**
  - <u>Define the terms ORM, hazard, and risk</u>



# **Training Objectives**



# <del>(contd.)</del>

- 6. Explain the difference between a hazard symptom and a hazard root cause
- 7. Understand the concept of residual risk
- 8. Understand the concept of assigning risk control supervision responsibilities
- 9. Know the five phases of an evolution
- 10. Understand the various ORM terms
- 11. Be familiar with the two types of ORM assessments
- 12. Understand the overall ORM Application Assessment process
- 13. Understand how to assign scores to both single and multiple measure ORM



### What ORM "IS NOT"



- About avoiding risk
- A safety only program
- Limited to complex-high risk evolutions
- Just another program -but a process
- Only for on-duty
- Just for your boss
- Just a planning tool
- Automatic
- Static
- Difficult
- Someone else's job
- A well kept secret

- A fail-safe process
- A bunch of checklists
- Just a bullet in a briefing guide
- "TQL"
- Going away
- An excuse to violate policies, directives, or procedures



### What ORM "IS"



- A mindset and/or methodology applicable to any activity
- Accomplishing the mission with acceptable risk
- Planning using a standard process (5 Steps)
- A continuous process
- Based on experience/collective experience
- Following procedures (controls)
- Watching for change (supervising)
- Flexible
- Working as a team

- Best when applied as a team
- Asking "What's Different"
- Skill and knowledge dependent
- Sharing experience, lessons learned
- Using available tools/resources
- Applied, standardized "common sense"
- "Looking before you leap"
- As in-depth as you have time for



# Operational & Off-Duty Risk Management (ORM)



- Three Levels of ORM
  - 1. In-depth
  - 2. Deliberate
  - 3. Time Critical
- Four principles of ORM
  - 1. Anticipate and manage risk by planning
  - 2. Make risk decisions at the appropriate level
  - 3. Accept risk when benefits outweigh costs
  - 4. Accept no unnecessary risks
- Five steps of ORM Four steps of Time Critical ORM
  - 1. Identify hazards hazards/risks
  - 2. Assess hazards control risks

- 1. **A**ssess situation for
- 2. **B**alance resources to
- 3. Make risk decisions 3. Communicate risks and



### **ORM Basics**



- "ORM" is a systematic approach to managing risks to increase mission success with minimal losses. This involves identifying and assessing hazards for risk, controlling risks, supervising and revising as needed.
- "Hazard/Threat" A condition with the potential to cause personal injury or death, property damage, or mission degradation
- "Risk" An expression of possible loss in terms of severity and probability



### **ORM Process Levels**



- "In-depth" ORM formal application of all five steps but with a very thorough hazard identification and risk assessment through research, testing, simulation, statistics, etc.
- "Deliberate" ORM formal application of the complete five-step process where hazards, risks, controls, and supervision are documented
- "Time Critical" ORM application of the principles and functional processes during execution where

Naval Safety Center ORM Assessment & Faedback



### **ORM Principles**



- "Anticipate and manage risk by planning" risks are more easily controlled when identified early in planning
- 2. "Make risk decisions at the right level" risk management decisions should be made by the leader directly responsible for the operation. If the hazard's risk cannot be controlled at his level, leaders shall elevate the risk decision to their chain of command.
- 3. "Accept risk when benefits outweigh the costs" the goal is not to eliminate risk, which is inherent in what we do, but to manage it so that we can accomplish the mission with minimal losses. Leaders must consider benefits and costs associated with a hazard's risks to make informed decisions.



# **Identify Hazards**



### List Hazards

### Operational

**Analysis** 

Determine specified & implied tasks

Break down into small steps

Spend 30-40% of total ORM time

List hazards for each step

Use "what if" tool

Focus on "what's different" today

### Determine Hazard Root Causes

Target root causes vice symptoms

Keep asking why until answered



### **ORM Terms So Far**



- **Specified task** A task that has been definitively directed by a superior (e.g., get underway on this date).
- Implied task A task that indirectly accompanies one or more specified tasks but are not definitively directed (e.g., get underway with no personnel casualties, no damage to the vessel, and minimal environmental impact).
- Hazard root cause The specific causal factor behind a hazard (e.g., inadequate rest, hydration or food intake; insufficient rudder input or authority to counter suction forces;



### **Assess Hazards**



### **Assess Probability**

Assess Severity

What's the impact on mission, people, & things

What's the probability of all factors

**Use past data** 

Look at total exposure

Complete Risk

Assessment

Use risk assessment matrix

Rank hazards by risk level



# **Severity Categories**



**CATEGORY I** - The hazard may cause death, loss of facility/asset, or mission failure.

<u>CATEGORY II</u> - The hazard may cause severe injury, illness, property damage, or serious mission degradation.

<u>CATEGORY III</u> - The hazard may cause minor injury, illness, property damage, or minor mission degradation.

<u>CATEGORY IV</u> - The hazard presents a minimal threat to personnel safety or health, property, or mission.



### **Probability Categories**



**SUB-CATEGORY A - Likely** to occur immediately or within a short period of time. Expected to occur frequently to an individual item or person or continuously to a fleet, inventory or group.

**SUB-CATEGORY B - <u>Probably</u>** will occur in time. Expected to occur several times to an individual item or person or frequently to a fleet, inventory or group.

**SUB-CATEGORY C - May** occur in time. Can reasonably be expected to occur some time to an individual item or person or several times to a fleet, inventory or group.

SUB-CATEGORY D. - Unlikely to occur



### Risk Assessment Matrix



Risk Assessmen t Code

1 = Critical

2 = Serious

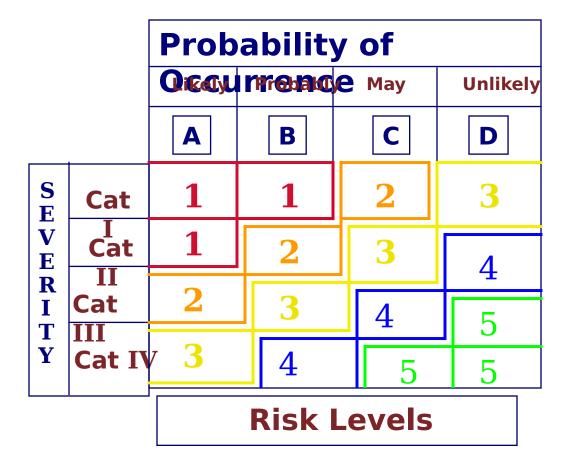
3 =

Moderate

4 = Minor

5 =

Negligible





### **Make Risk Decisions**



### **Identify Control**

Instrotions,
SOPs, Policy,
LOIs, ROE,
PPE, tactics,
plans, design,
briefs,
participants,
training,
routes,
timing,
checklists,
etc.

### Determine

Control Effects
What's the
impact on
probability &
severity

What's the risk control cost

How do they work together

### Make Risk

Decisions Determine residual risk

Make risk decisions at right level

Ensure benefits outweigh costs



### **Implement Controls**







### **Supervise**



# Monitor Are the

Are the controls working

Manage emerging changes (ABCD)

Identify new hazards

### Review

Measure risk controls' effectiveness

Was mission successful

Identify root causes of conditions that led to failures

### Implement new controls

Save all documentation

Recommend actionable solutions to prevent other failures

Submit lessons learned



# **Steps of Time Critical**



**1.** Assess your situation for hazards/risks

2.Balance your resources to control risks

**3.**Communicate your risks & intentions



# **ORM Terminology**



- Actionable solution A solution that if enacted would likely prevent a particular failure from recurring.
- **Complex evolution** One requiring the coordination of four or more functional entities either within or outside the unit/group.
- **Functional area/entity** A group or organization either internal or external to a unit or group that serves one or more specific functions necessary to complete evolution mission (e.g., ship depts., other ships/squadrons, etc.).
- Documented risk assessment A

Hazard/Threat	Assess	RAC	Control	Re-assess	Residual	Supervision
Grounding/Flooding/ Navigation error			use multiple independent sources, report 2-min. fixes w/confidence, source & discrepancies; OOD/DCA: ensure MOD Z set	D, II	<b>Q</b> }	CHENG: monitor from Control; CO/XO: monitor from bridge; GATOR: report & resolve discrepancies, provide recommendations to OOD
Collision			of the IRoad, use Furumo/AIRIPA, decrease speed in shipping lames; OIPS: pass shipping info., CIC pass contacts	D, II	(2	CO/XO: monitor from bridge; OO D/CONN: resolve potential confilcts early & contact via radio; CICWO: backup OOD
Man-overboard/Line- handling injury			handling IPIE, use safety observers; OOD: follow procedures; AllR: use ATIFIP helo for SAR, minimize crew on deck	G, II	3	ALL: report anything in water, wear PPE if topside; 1st LT: ensure proper PPE; LOOKOUTS: continually scan
Tide/current/waves			OPS: update wx briefings; NAV: plan during favorable conditions; A.R: restrict access to flight deck during high seas	a, iv	3	GATOR: determine impact if delayed; METOC: update emerging weather conditions
Fog/Reduced visibility/Inclement weather			OPS: update visibility; OOD: post restrictred visibility detail, use bell & horn, slow	B, IV	<u>(4)</u>	METOC: report when below 3 NIM visibility; OOD: backup METOC if visibility
BRM breakdown			Bridge: use repeat/backs for orders, report "orders to the _"; OOD: utilize ] OOD & CONN to max. extent; CO/XO: procedures, know where	C, 111	<u>«</u> ]	OOD: monitor bridge watch team and correct as necessary; CO/XO: monitor bridge team EOOW: take appropriate
Engineering casualty			nearest emergency anchorage is; IENG: follow procedures & inform bridge WEPS: man 50-cals.; AIR: direct ATTFP/SAR helo	B,		actions to make the plant safe & provide max. avail. revolutions to bridge GUN BOSS: monitor & quiz ATIFP watches on PPRs
Terrorist attack Inattention/ complacency			departure, limit watch duration; ALL: ensure	D, 1111 B, 111	<u>9</u> 3	watchstanders & supervisors relieve if needed

= Serious Risk

= Moderate Risk

= Minor Risk

Assess	RAC	Control	Re-assess	Residual	Supervision
		use multiple independent sources, report 2-min. fixes w/confidence, source & discrepancies; OOD/DCA:			CHENG: monitor from Control; CO/XO: monitor from bridge; GATOR: report & resolve discrepancies, provide
C, II	3	ensure MOD Z set	D, II	4	recommendations to OOD
С, І	2	of the Road, use Furuno/ARPA, decrease speed in shipping lanes; OPS: pass shipping info., CIC pass confacts	D, 11	4	CO/XO: monitor from bridge; OOD/CONN: resolve potential confilcts early & contact via radio; CICWO: backup OOD
		handling PPE, use safety observers; OOD: follow procedures; AIR: use ATFP helo for SAR, minimize crew			ALL: report anything in water, wear PPE if topside; 1st LT: ensure proper PPE;
B, I	1		C, II	3	LOOKOUTS: continually scan
A, III	2	NAV: plan during favorable conditions; AIR: restrict access to flight deck during high seas	a, iv	(P)	GATOR: determine impact if delayed; METOC: update emerging weather conditions
		post restrictred visibility			METOC: report when below 3 NM visibility; OOD: backup
B, II	2	Bridge: use repeat-backs for orders, report "orders to the	B, IV	<u>(4)</u>	METOC if visibility  OOD: monitor bridge watch  team and correct as  necessary; CO/XO: monitor
B. II	2		G. 111	4	bridge team
В, І		procedures, know where nearest emergency anchorage is; ENG: follow procedures & inform bridge	B, 11		EOOW: take appropriate actions to make the plant safe & provide max. avail. revolutions to bridge GUN BOSS: monitor & quiz
D. I	3		D. 111	5	ATTFP watches on PPRs
		departure, limit watch		হ	watchstanders & supervisors relieve if needed
	C, II  B, II  B, II	C, II 2  B, II 2  B, II 2  B, II 2  B, II 3	c, II 3 ensure MOD Z set of the Road, use Furumo/ARPA, decrease speed in shipping lanes; OPS: pass shipping info., CIC pass confacts handling PPE, use safety observers; OOD: follow procedures; AIR: use ATFP helo for SAR, minimize crew and deck OPS: update wx briefings; NAV: plan during favorable conditions; AIR: restrict access to flight deck during A, III 2 high seas OPS: update visibility; OOD: post restricted visibility; B, II 2 detail, use bell & hom, slow Bridge: use repeat-backs for orders, report "orders to the "; OOD: utilize J OOD & CONN to max. extent; CO/XO: procedures & inform bridge WEPS: man 50-cals; AIR: direct ATTFP/SAR helo departure, limit watch	use multiple independent zources, report 2-min. fixes w/confidence, source & discrepancies; OOD/DCA:  C, II 3 ensure MOD Z set D, II  of the Road, wae Furunc/ARPA, decrease speed in shipping lanes; OPS: pass shipping lanes; OPS: pass shipping lanes; OPS: pass shipping info., CIC pass confacts handling IPPE, was safety observers; OOD: follow procedures; AIR: was ATFP halo for SAR, minimize crew  B, I 1 on deck  OPS: update wx briefings; NAV: plan during favorable conditions; AIR: restrict access to flight deck during A, III 2 high sens  OPS: update visibility; OOD: post restricted visibility; OOD: post restricted visibility; OOD: post restricted visibility; B, II 2 detail; was belief belief to the _"; OOD: utilize J OOD & B, II 2 CONN to max. extent; CO/XO: C, III procedures, know where nearest emergency anchorage is; ENG: follow procedures & inform bridge B, II WEPS: man EO-cals.; AIR: OHERS: man EO-cals.; AIR:	use multiple independent sources, report 2-min. fixes w/confidence, source & discrepancies; OOD/DCA: D, II  of the Read, use Furuno/ARPA, decrease speed in shipping lanes; OPS: pass shipping info., CIC pass confacts handling IPPE, use safety observers; OOD: follow procedures; AIR: use ATFP halo for SAR, minimize crew  on deck  OPS: update wx briefings; NAV: plan during favorable conditions; AIR: resirict access to flight deck during  A, III  Inight seas  OPS: update visibility; OOD: post restrictred visibility; A, IV  Sridge: use repost-backs for orders, report "orders to the "; OOD: utilize J OOD & CONN to max. extent; CO/XO: C, III procedures, tency where necrest emergency anchorage is; ENG: follow  I procedures & inform bridge  B, II  WEPS: man Streak; AIR: direct ATFP/SAR halo departure, limit watch

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Hazard/Threat	Assess	RAC	Control	Re-assess	Residual	Supervision
Grounding/Flooding/ Navigation error	C, II	7	ENG: follow RMD bill; NAV: use multiple independent sources, report 2-min. fixes w/confidence, source & discrepancies; OOD/DCA: ensure MOD Z set		<i>≨</i> 1	CHENG: monitor from Control; CO/XO: monitor from bridge; GATOR: report & resolve discrepancies, provide recommendations to OOD
Collision	C, I		OOD/CONN: adhere to Rules of the Road, use Furuno/ARPA, decrease speed in shipping lanes; OPS: pass shipping info., CIC pass contacts			CO/XO: monitor from bridge; OOD/CONN: resolve potential conflicts early & contact via radio; C1CWO: backup OOD
Man-overboard/Line- handling injury	В, І	1	DECK: RHIB manned, line- handling PPE, use safety observers; OOD: follow procedures; AIR: use ATFP helo for SAR, minimize crew on deck OPS: update wx briefings; NAV:	C, II	3	ALL: report anything in water, wear PPE if topside; 1st LT: ensure proper PPE; LOOKOUTS: continually scan
Tide/current/waves Fog/Reduced	A, III	2	plan during favorable conditions; AIR: restrict access to flight deck during high seas OPS: update visibility; OOD: post	A, IV	3	GATOR: determine impact if delayed; METOC: update emerging weather conditions METOC: report when below 3
visibility/Inclement weather	B, II	2	restrictred visibility detail, use bell & horn, slow as needed Bridge: use repeat-backs for	B <sub>v</sub> IV	4	NM visibility; OOD: backup METOC if visibility OOD: monitor bridge watch
BRM breakdown	B, II	2	orders, report "orders to the _"; OOD: utilize J OOD & CONN to max. extent; CO/XO: backup	C, III	4	team and correct as necessary; CO/XO: monitor bridge team
Engineering casualty	В, І	1	OOD/CONN: follow procedures, know where nearest emergency anchorage is; ENG: follow procedures & inform bridge	$\mathbb{B}_p$ $\Pi$	2	ECOW: take appropriate actions to make the plant safe & provide max. avail. revolutions to bridge
Terrorist attack	D, I		WEPS: man 50-cals.; AIR: direct ATFP/SAR helo	D, III	5	GUN BOSS: monitor & quiz ATFP watches on PPRs
Inattention/ complacency	A, III	2	CO: limit watch duration; ALL: ensure rested & nourished	B, III	3	watchsianders & supervisors relieve if needed

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Hazard/Threat	Assess	RAC	Control	Re-assess	Residual	Supervision
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Collision	С, І	2	OOD/CONN: adhere to Rules of the Road, use Furuno/ARPA, decrease speed in shipping lanes; OPS: pass shipping info., CIC pass contacts	D, I	3	CO/XO: monitor from bridge; DOD/CONN: resolve potential conflicts early & contact via radio; CICWO: backup OOD
Man-overboard/Line- handling injury	В, І	1	DECK: RHIB manned, line- handling PPE, use safety observers; OOD: follow procedures; AIR: use ATFP helo for SAR, minimize crew on deck	C, II	3	ALL: report anything in water, wear PPE if topside; lit LT: ensure proper PPE; LDOKOUTS: continually scan
Tide/current/waves	A, III	2	OPS: update wx briefings; NAV: plan during favorable conditions; AIR: restrict access to flight deck during high seas	A, IV	3	GATOR: determine impact if delayed; METOC: update denerging weather conditions
Fog/Reduced visibility/Inclement weather	B, II	2	OPS: update visibility; OOD: post restrictred visibility detail, use bell & horn, slow as needed	B, IV	4	NETOC: report when below 3 NM visibility; COD: backup NETOC if visibility
BRM breakdown	B, II	2	Bridge: use repeat-backs for orders, report "orders to the _"; OOD: utilize J OOD & CONN to max. extent; CO/XO: backup	C, III	4	COD: monitor bridge watch tram and correct as rscessary; CO/XO: monitor It ridge team
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Tide/current/waves	A, III	2	OPS: update wx briefings; NAV: plan during favorable conditions; AIR: restrict access to flight deck during high seas	A, IV	3	GATOR: determine impact if delayed; METOC: update emerging weather conditions
Fog/Reduced visibility/Inclement weather	B, II	2	OPS: update visibility; OOD: post restrictred visibility detail, use bell & horn, slow as needed	B, IV	4	METOC: report when below 3 NM visibility; OOD: backup METOC if visibility questionable
BRM breakdown	B, II	2	Bridge: use repeat-backs for orders, report "orders to the _ "; OOD: utilize J OOD & CONN to max. extent; CO/XO: backup	C, III	4	OOD: monitor bridge watch team and correct as necessary; CO/XO: monitor bridge team
Engineering casualty	В, І	1	OOD/CONN: follow procedures, know where nearest emergency anchorage is; ENG: follow procedures & inform bridge	B, II	2	CHENG: monitor from Control; EOOW: take appropriate actions to make the plant safe & provide max. avail. revolutions to bridge
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Inattention/ complacency	A, III		CO: limit watch duration; ALL: ensure rested & nourished	B, III		Supervisors: monitor watches & relieve if needed

= Serious Risk

= Moderate Risk

= Minor Risk



## **ORM Terminology**



- Operational analysis A process to determine the specified and implied tasks of an evolution as well as the specific actions needed to complete the evolution. Ideally, the evolution should be broken down into distinct steps based on either time sequence or functional area.
- **Relevant external units/groups** Those units/groups who would likely benefit from evolution feedback.
- **Residual risk** An expression of loss in terms of probability and severity after control measures are applied (i.e., the hazard's postcontrol expression of risk).



### **ORM Application**



Evaluates operational planning, briefing, execution, debriefing, and lessons learned/best practices

- Only provides a snapshot of ORM use during evolutions observed
- Best results when gathered from various functional areas (e.g., warfare areas, departments, etc.) and different types of evolutions
- Will be integrated into existing fleet assessment command evaluations in future
- Until fully integrated, NSC will try to provide ORM Assessment Team Leads for all ESG and CSG component assessments
- Once integrated, assessment command OICs or other reps. will lead ORM Application Assessments

Application Assessment Team

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#### ORM Assessors - You

- Identify complex evolutions to assess beforehand and coordinate to observe the planning process (if able)
- Observe and assesses ORM process application using the Evolution ORM Assessment Sheet
- Stop unsafe acts during evolutions and provide feedback to the participants/planners
- Give graded sheets to ORM Team Leader

## ORM Team Leader - Safety Center or Assessor OIC/rep.

- Coordinates ORM Application Assessment w/ unit/group
- Collects Evolution ORM Assessment Sheets from

<u>Assessors</u>



## Five Phases of an Evolution ORM Assessment Sheet



- 1. Planning
- 2. Briefing
- 3. Execution
- 4. Debriefing
- 5. Lessons Learned/Best Practices

7	0	Unit/Group:			sessor:	
		Evolution:		_	te/Time:	( ) ( ) ( ) ( ) ( )
		Planning	Max.	Pts.	Comments	
	1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous or similar evolutions during				
	2	planning. Involved operators from every functional area	10			
	3	necessary to conduct the evolution in planning. Conducted and documented a Deliberate or In-Depth	10			
	٦	ORM risk assessment during planning. Conducted an operational analysis, identified	10			
	4	hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.	25			
	5	Weighed risks for benefits vs. costs, made risk decisions at the appropriate level, and accepted no unnecessary risks.	15			
•		Briefing				
	6	Participants from every functional area necessary to conduct the evolution attended the brief.	10			
	7	Briefed the specified and implied tasks of the evolution effectively.	5			
	8	Briefed all evolution participants of identified hazards, risk controls, residual risks, risk control supervision, and individual responsibilities effectively.	25			
	9	Briefed "what's different today" hazards and controls effectively.	10			
	10	Explained how and when participants should communicate new hazards and recommend additional controls during the evolution.	5			
•		Execution				
	11	Communicated changes to the briefed plan during execution effectively.	10			
	12	Assessed new hazards during execution for error potential, Balanced resources, Communicated risks and intentions, and took actions and monitored (Do & Debriefed) effectively.	20			
	13	Made risk decisions to Balance resources and took actions (Do) for new hazards during execution at the appropriate level.	10			
	14	C	5			
		Debriefing				
	15	to conduct the evolution attended the debiter.	10			
	16	Debriefed the specified and implied tasks successes and failures effectively.	10			
	17	Identified the root causes of the conditions that led to failures in the debrief.	20			
	18	Ibrevent future failures for this evolution.	20			
1		Lessons Learned / Best Practices				
	19	Retained ORM risk assessments, lessons learned, and/or best practices for this evolution in a centralized, readily accessible location at the unit/group.	10			
	20	Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external unit(s)/group(s).	10			
		Maximum Possible ⇒			<b>⇔</b> Evolution Score	
		Additional Comments, Lessons Learned.	or B	est P	ractices continued on reverse	<b>→</b>



### **Debriefing the Evolution**



- Real-time feedback is much more powerful than time-late feedback... give feedback as you go, even though you won't have the grade sheet completed yet
- Need to debrief the evolution planner/briefer on what you observed by highlighting/emphasizing things that:
  - May be important to the CO
  - May be important to participants
  - May be a best practice or lesson learned
  - Any recommendation for how to improve
- Unit feedback from planners & participants is desired... will help improve ORM



### **Assessing Evolution ORM**



- Read Reference Guide first on how to fill out sheet
  - Includes section on ORM terminology
- Bring Evolution ORM Assessment Sheet to event
  - Use as a guide for identifying ORM tasks
  - Take notes either separately or on the back during the evolution
- Fill out the top of the sheet as best you can:
  - Unit/Group name and designation (e.g., LHA-4,

VFA-154)

- > Assess Evolution ORM Assessment Sheet on (e.g., ATGI Unit/Group: USS NASSAU (LHA-4) Assessor CDR Carlson, NSC Evolution: Getting U/W, NAV Dept. Date/Time 05 Feb 07, 0900L Evolution name and entity in charge of
  - - planning/execution
  - Date/Time of evolution execution



### **Marking Task Grades**



- Keep the Reference Guide handy
- Use your notes to help assign grades
- When evolution complete, assign a grade (5-25 pts.) based on "Max." allowable & criteria defined in Reference Guide
- If task not observed or applicable, write "NOB"

				•
	Planning	Max.	Pts.	Comments
1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous of similar evolutions during planning.	X <sub>10</sub>	NOB	X III X III
2	Involved operators from every functional area necessary to conduct the evolution in planning.	10	8	of 6 areas: no CS Dept.
3	Conducted and documented a Deliberate or In-Depth ORM risk assessment during planning.	10	<b>B</b>	oor documentation (over 🕇

• For additional Woittaneans, hits boarde but od; or best practices, write on the sheet with task



#### **Evolution Scores**



- After grading, add up all the graded tasks "Max." and "Pts." totals (i.e., not NA/NOB) and fill in "Maximum Possible" and "Evolution Score" blocks at bottom of page
  - N/A or NOB tasks do not help or hurt the Evolution score
  - If all tasks are graded, the Maximum Possible score

Lessons Learned / Best Practices	Lessons Learned / Best Practices			
Retained ORM risk assessments lessons learned, and risk assessments lessons learned, and risk assessments lessons lessons learned, and risk assessments lessons les lessons les lessons les les les les les les les les les le	f 19	7 <b>c</b>	) U	of 230 (graded) would Kept in NAV safe but
Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external		10		9 Used TRACS for ORM
Maximum Possible		30	19	97 <b>⇔ Evolution Score</b>
Additional Comments, Lessons Learne		r Be	es	



## Single Measure Task



	Planning	Max.	Pts.	Grading Criteria
1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous or similar evolutions during planning.	10	10 pts.	Lessons learned, best practices, ORM risk assessments (required for new or complex evolutions), and/or other experiential data (e.g., mishap, hazard) identified & incorporated.
2	Involved operators from every functional area necessary to conduct the evolution in Waneing planning for gett	inơ <b>U</b>	_	For each 10% of total functional areas represented, rounded to the nearest 10% (e.g., 75% = 8 pts.).  AV dept. did not use

lessons learned, best practices, or previous risk assessments (new ANAV)

•NAV, ENG, REA, OPS, AIR, WEPS, DECK depts. were

i	nvolved in planning but	nat.	$25I_{ts}d\epsilon$	pt. (i.e., <sub>Grading</sub> cinevalved
1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous or similar evolutions during planning.	10	0	No lessons learned, best practices, or risk
2	Involved operators from every functional area necessary to conduct the evolution in	10	9	planning (didn't coordinate maint. w/U/W)

Naval Safety Center - ORM Assessment & Feedback



## Multiple Measure Task



	Planning	Max.	Pts.	Grading Criteria	
4	Conducted an operational analysis, identified hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.	25	5 pts. 5 pts. 5 pts. 5 pts. 5 pts. 5 pts.	Determined the specified & implied tasks and divided evolution into manageable segments/steps by either time sequence or functional area.  Identified hazard root causes during each segment/step vice symptoms for "why" behind a condition (e.g., "lack of adequate rest" vice "fatigue").  Assessed each hazard for risk in terms of both probability and severity.  Determined risk controls for each hazard.  Prioritized resources and altered plans based on residual risk levels of identified hazards.	
	Planning	Max.	Pts.	Grading Criteria	
4	Conducted an operational analysis, identified hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.	25	4 3 5 4 <b>17</b> <sup>1</sup>	tasks; broke up into steps by time  ROCHPRAZards but 4 of 8 were symptoms vice root causes  Did assess hazards for risk (prob. & ROCHPRAZOR) were assigned for each ID'ed hazard but two cancel effects of CACHPRAZETE mine residual risks but some more controls put in place for	
				higher risks	



### When Finished Scoring



- Fill out and turn in Evolution ORM
   Assessment Sheets to ORM Team Leader
  - NSC or assessment command representative
- Data will be collated by ORM Team Leader into the Overall ORM Assessment for unit/group commander
- At some later date, NSC will send out an electronic questionnaire asking for your input on the ORM Assessment process
- Your feedback along with unit/group commander feedback will refine process...
   no input. don't complain

Naval Safety Center ORM Assessment & Feedback

1-1



### ORM Application Assessment Results



Overall ORM Application Assessment - ORM Team Leader

 Evolution data collated into overall ORM Application spreadsheet

• Shows task avgs. vs. class, fleet and desired scores plus overall ORM Proficiency Level (i.e., O1-O4, %,

and level deamination Assessment
Summarizes evolvition Assessment
Summarizes evolvition Assessment



19	TO CONTROL TO STATE OF THE PROPERTY OF THE PRO							
	Planning	Max.	Pts.	Class	Fleet	Comments		
1	Identified and Seconotated Centified Ineth Mest, practices, ORM risk assessments or other data from previog Facine as Appletis during planning.	gro 10	up 5.692	COM TBD	.mai 7.221	Not proficient		
2	Involved operators from every functional area necessary to conduct the evolution in planning.	10	8.3	TBD	8.983	<b>Proficient</b>		
3	Conducted and documented a Deliberate or In-Depth ORM risk assessment during planning.	10	4.5	TBD	6.65	Not proficient		
	<b>↑</b>	ît				î		
20	Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external	10	9.5	TBD	TBD	Exceptional		
	Maximum Possible ⇒	250	199	4	0ve	rall Score		
	ORM Proficiency Level ⇒	03	79			eds improvement		



### **ORM Proficiency Levels**



O1 is >=90%, "Exceptional"

Maximum Possible	₽	240	229.8	<del>1</del>	Overall Score
ORM Proficiency Level	⇒	01	95.8	<b>3</b> %	Exceptional

O2 is 80-89.9%, "Proficient"

Maximum Possible ⇒	240	208 ಧ	Overall Score
ORM Proficiency Level ⇒	02	86.7%	Proficient

O3 is 70-79.9%, "Needs improvement"

Maximum Possible	$\Rightarrow$	240	181.4 📛	Overall Score
ORM Proficiency Level	4	О3	<b>75.6</b> %	Needs improvement

O4 is <70%, "Not proficient"

Maximum Possible ⊏	24	167 🛵	Overall Score
ORM Proficiency Level ≓	04	69.6%	Not proficient



## ORM Application Assessment Initial Findings



#### What have we learned so far:

- Biggest barrier 
   ⇒ Fleet perception that ORM is a burden or extra task... overcome w/ training, demonstration & feedback
- Second biggest barrier 

  initial assessor buy-in...
  overcome w/ training, demonstration & feedback
- Third biggest barrier 

   organizational communication... still working on (e.g., e-mails, phonecons, VTCs, msg traffic, conf.)
- Fleet does risk management but in non-standard ways
- There has only been one exemplar unit (NSAWC), however, we have seen exemplar command components that "get it" (e.g., unit departments, warfare commanders, etc.)
- Data suggests a correlation between ORM use in planning / briefing and execution of the event
  - Better ORM use leads to better execution; worse leads to worse

Not enough data to establish trends but interesting so far



## ORM Application Assessment Preliminary Data



- Tasks during planning vs. execution (strong correlation):
  - High scores (>=85%) translated to high "Execution" scores (avg. 91%)
  - Lower scores (<85%) translated to lower "Execution" scores (avg. 66%)
- Tasks during briefing vs. execution (positive correlation):
  - High scores (>=85%) translated to high "Execution" scores (avg. 90%)
  - Lower scores (<85%) translated to lower "Execution" scores (avg. 73%)
- Use of Deliberate/In-Depth or Functional ORM process vs. execution (strong correlation for both):
  - High scores (>=85%) translated to high "Execution" scores (avg. 85% deliberate/in-depth and 90% functional)
  - Lower scores (<85%) translated to lower "Execution" scores (avg. 69% deliberate/in-depth and 70% functional)</li>
- Use of ORM processes during planning & briefing led to 16-25% better execution scores

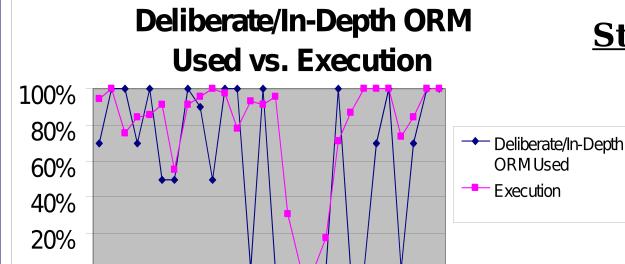


### Statistical Significan

<.1% chance
Planning scores
and Execution
scores are not
related



<10% chance
Briefing scores
and Execution
scores are not
related

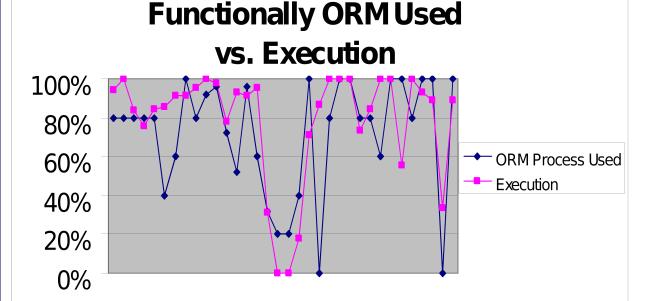


**Evolutions Observed** 

0%

### Statistical Significan

<1% chance
Deliberate/InDepth ORM
scores and
Execution scores
are not related



**Evolutions Observed** 

<.1% chance
Functional ORM
scores and
Execution scores
are not related



#### ORM Application Assessment Overall Fleet Averages & Proficiency Levels Observations as of 23 May 07



100	Ubservations	as	UI 23	riay	07	22. 100.
	Planning	Max.	Pts	Class	Fleet	Comments
1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous or similar evolutions during planning.	10	8.028	TRD	8.028	Proficient
2	Involved operators from every functional area necessary to conduct the evolution in planning.		9.567	TBD		Exceptional
3	Conducted and documented a Deliberate or In-Depth ORM risk assessment during planning.		4.723		4.723	Not proficient
4	Conducted an operational analysis, identified hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.	25	17.19	TBD	17.19	Not proficient
5	Weighed risks for benefits vs. costs, made risk decisions at the appropriate level, and accepted no unnecessarv risks.	15	10.74	TBD	10.74	Needs improvement
	Briefina					
6	Participants from every functional area necessary to conduct the evolution attended the brief.	10	9.405	TBD	9.405	Exceptional
7	Briefed the specified and implied tasks of the evolution effectively.	5	4.36	TBD	4.36	Proficient
8	Briefed all evolution participants of identified hazards, risk controls, residual risks, risk control supervision, and individual responsibilities effectively.	25	16.86	TBD	16.86	Not proficient
9	Briefed "what's different today" hazards and controls effectivelv.	10	5.812	TBD	5.812	Not proficient
10	Explained how and when participants should communicate new hazards and recommend additional controls during the evolution.	5	3.122	TBD	3.122	Not proficient
	Execution					
11	Communicated changes to the briefed plan during execution effectivelv.	10	6.835	TBD	6.835	Not proficient
12	Assessed new hazards during execution for error potential, Balanced resources, Communicated risks and intentions, and took actions and monitored (Do & Debriefed) effectively.	20	13.18	TBD	13.18	Not proficient
13	Made risk decisions to ${f B}$ alance resources and took actions ( ${f D}$ o) for new hazards during execution at the appropriate level.	10	7.597	TBD	7.597	Needs improvement
14	Completed the specified and implied tasks of the evolution successfully.	5	4.216	TBD	4.216	Proficient
	Debriefing					
15	Participants from every functional area necessary to conduct the evolution attended the debrief.	10	9.017	TBD	9.017	Exceptional
16	Debriefed the specified and implied tasks successes and failures effectivelv.	10	9.153	TBD	9.153	Exceptional
17	Identified the root causes of the conditions that led to failures in the debrief.	20	14.11	TBD	14.11	Needs improvement
18	Identified and recorded actionable solutions to orevent future failures for this evolution.	20	13.07	TBD	13.07	Not proficient
	Lessons Learned / Best Practices	1	_			
19	Retained ORM risk assessments, lessons learned, and/or best practices for this evolution in a centralized, readily accessible location at the unit/group.	10	6.407	TBD	6.407	Not proficient
20	Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external unit(s)/oroun(s).	10	5.158	TBD	5.158	Not proficient
	Maximum Possible ⇒	250	178.6	<b>(</b>	0ver	all Score
	ORM Proficiency Level ⇒	О3	71	<b>.4</b> %	Ne	eds improvement

## Fleet Observations \to Date

Still have plenty of room for improvement based on observations so far

**Needs improvement** 



## Weakest Areas Observed So Far



#### Planning

3	Conducted and documented a Deliberate or In Depth ORM risk assessment during planning.	10	4.723
4	Conducted an operational analysis, identified hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.	25	17.19

#### Briefing

8	Briefed all evolution participants of identified hazards, risk controls, residual risks, risk control supervision, and individual responsibilities effectively.	25	16.86
	Briefed "what's different today" hazards and controls effectively.	10	5.812
	Explained how and when participants should communicate new hazards and recommend additional controls during the evolution.	5	3.122



## Weakest Areas Observed So Far (contd.)



#### Execution

11	Communicated changes to the briefed plan during execution effectively.	1.0	
	durina execution effectivelv.	10	6.835
	Assessed new hazards during execution for		
12	error potential, <b>B</b> alanced resources, <b>C</b> ommunicated risks and intentions, and took		
	Communicated risks and intentions, and took		
	actions and monitored ( <b>D</b> o & Debriefed)	20	13.18

#### Debriefing

1.0	Identified and recorded actionable		
18	solutions to prevent future failures for	20	13.07

#### Lessons Learned/Best Practices

19	Retained ORM risk assessments, lessons learned, and/or best practices for this evolution in a centralized, readily accessible location at the unit/group.	10	6.407
20	Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external	10	5.158



## ORM Application Assessment Initial Feedback

#### Unit commander feedback:

- Not intrusive / seamless
- Assessors were completely helpful & beneficial
- Complementary to the assessment command evaluation
- Need to assess both the unit and group-level ORM processes separately
- "White hat" philosophy lost w/ "black hat" assessors
- "White hat" approach has several advantages
- Should be tied to a unit's training cycle
- Recommend another 4-5 day look during second month of cruise

#### Assessor feedback:

- Should be "black hat" added to inspection (e.g., TORIS/TFOM)
- Entire process was "value added" complemented evaluation
- Need objective criteria for specific events In work
- Define terminal and enabling objectives in training Complete
- Dedicated instructor-led training Complete & available on web site; starting periodic Fleet assessor training (Summer '07)



### **Summary**



- ORM: three levels, four principles, and five steps
- Four steps of Time Critical ORM:
   ABCD
- Several ORM terms to understand
- ORM assessment types and overall process
- Be able to recognize ORM application during the various phases of an evolution
- Be able to fill out an Evolution ORM Assessment Sheet for a complex





## **Questions?**







## ORM Assessment Way Ahead



#### **Short Term:**

- Continue to partner w/ Fleet assessment commands during ORM Application Assessments until selfsustaining
- Analyze & disseminate ORM Application Assessment trends Fleet-wide (Fall '07)
- West Coast
  - ABE TSTA/FEP (July '07); TAR ESGINT (Aug '07); CVW-2 Fallon det (Sep '07)
  - ABE CSG C2X (Oct-Nov '07); TAR ESG C2X (Sep '07)
  - ABE CSG JTFEX (Jan '08); TAR ESG JTFEX (Oct '07)
- Begin periodic assessor training (Summer '07)
- Integrate ORM Program Assessments into Safety Surveys, regional IG inspections, & ISIC inspections (Summer '07)



## ORM Assessment Way Ahead



#### **Long Term:**

- TYCOMs refine who/what/when regarding ORM Application & Program Assessments
- Sustainment: Need to fully integrate ORM assessments into existing unit/activity/group evaluations
  - SURFOR units: TORIS/TFOM (next release Oct '07)
  - SUBFOR units: STATS (goal Fall '07), ISIC inspections
  - AIRFOR units: CV SHARP (next release), NSAWC/Wpn Schools, ISIC inspections
  - SPECWAR units: NSWG-2
  - Groups: SFT & TTG NMETs (SFTL C2X trials July '07; goal fully integrated Oct '07)
- NSC continue to analyze Fleet trends & measure ROI
- Draft CNAF & CNSF ORM Assessment Models



## **Planning Tasks**



1-1-64

	Planning	Max.	Pts.	Grading Criteria
1	Identified and incorporated lessons learned, best practices, ORM risk assessments or other data from previous or similar evolutions during planning.	10	10 pts.	Lessons learned, best practices, ORM risk assessments (required for new or complex evolutions), and/or other experiential data (e.g., mishap, hazard) identified & incorporated.
2	Involved operators from every functional area necessary to conduct the evolution in planning.	10	1 pt.	For each 10% of total functional areas represented, rounded to the nearest 10% (e.g., 75% = 8 pts.).
3	Conducted and documented a Deliberate or In-Depth ORM risk assessment during planning.	10	5 pts. 5 pts.	Conducted Deliberate or In-Depth risk assessment. Documented and recorded risk assessment in usable format for future planners.
4	Conducted an operational analysis, identified hazard root causes and assessed for risk, devised controls, and prioritized resources based on residual risk.		5 pts. 5 pts. 5 pts. 5 pts. 5 pts. 5 pts.	Determined the specified & implied tasks and divided evolution into manageable segments/steps by either time sequence or functional area.  Identified hazard root causes during each segment/step vice symptoms for "why" behind a condition (e.g., "lack of adequate rest" vice "fatigue").  Assessed each hazard for risk in terms of both probability and severity.  Determined risk controls for each hazard.  Prioritized resources and altered plans based on residual risk levels of identified

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## **Briefing Tasks**



	Briefing	Max.	Pts.	Grading Criteria
6	Participants from every functional area necessary to conduct the evolution attended the brief.	10	1 pt.	For each 10% of total functional areas represented, rounded to the nearest 10% (e.g., 75% = 8 pts.).
7	Briefed the specified and implied tasks of the evolution effectively.	5	5 pts.	Briefed all specified and implied tasks for the evolution.
8	Briefed all evolution participants of identified hazards, risk controls, residual risks, risk control supervision, and individual responsibilities effectively.	25	5 pts. 5 pts. 5 pts. 5 pts. 5 pts.	Briefed identified hazards to all participants. Briefed risk controls to all participants. Briefed residual risks to all participants. Briefed risk control supervision responsibilities to all applicable participants. Briefed individual responsibilities to all participants.
9	Briefed "what's different today" hazards and controls effectively.	10	5 pts. 5 pts.	Briefed "what's different today" hazards. Briefed risk controls to mitigate those hazards.
10	Explained how and when participants should communicate new hazards and recommend additional controls during the evolution.	5	5 pts.	Explained who/how/when should communicate new hazards and recommend implementing additional controls during the evolution.



#### **Execution Tasks**



	Execution	Ma x.	Pts.	Grading Criteria
11	Communicated changes to the briefed plan during execution effectively.	10	1 pt.	For every 10% of changes to the plan communicated, received, and interpreted as sent, rounded to nearest 10% (i.e., 75% = 8 pts.).
12	Assessed new hazards during execution for error potential, Balanced resources, Communicated risks and intentions, and took actions and monitored (Do & Debriefed) effectively.	20	5 pts. 5 pts. 5 pts. 5 pts.	Identified all new hazards with potential for error. Allocated resources to deal with new hazards. Communicated risks and intentions for resources. Took actions to mitigate new hazard risks and directed specific participants to monitor the new hazards for change.
13	Made risk decisions to Balance resources and took actions (Do) for new hazards during execution at the appropriate level.	10	5 pts. 5 pts.	New hazard risks were communicated to cognizant authority with responsibility for combat decisions. Resources were allocated and actions taken to mitigate the new hazard risks by cognizant authority.
14	Completed the specified and implied tasks of the evolution successfully.	5	5 pts.	Completed the specified and implied tasks of the evolution without any consequential errors.



## **Debriefing Tasks**



	Debriefing	Max ·	Pts.	Grading Criteria
1 5	Participants from every functional area necessary to conduct the evolution attended the debrief.	10	1 pt.	For every 10% of functional areas represented, rounded to the nearest 10% (e.g., 75% = 8 pts.).
1 6	Debriefed the specified and implied tasks successes and failures effectively.	10	5 pts. 5 pts.	Debriefed all specified & implied task successes. Debriefed all specified & implied task failures.
1 7	Identified the root causes of the conditions that led to failures in the debrief.	20	1 pt. 1 pt.	For every 10% of execution failures identified, rounded to nearest 10% (e.g., 75% = 8 pts.).  For every 10% of condition root causes that led to failure determined (the "why" behind each failure), rounded to the nearest 10% (e.g., 75% = 8 pts.).
1 8	Identified and recorded actionable solutions to prevent future failures for this evolution.	20	1 pt. 1 pt.	For every 10% of actionable solutions to prevent future failures identified, rounded to nearest 10% (e.g., 75% = 8 pts.).  For every 10% of actionable solutions to prevent future failures recorded, rounded to nearest 10% (e.g., 75% = 8 pts.).



# Lessons Learned/Best Practices Tasks



I	Lessons Learned / Best Practices		Pts.	Grading Criteria
19	Retained ORM risk assessments, lessons learned, and/or best practices for this evolution in a centralized, readily accessible location at the unit/group.	10	5 pts. 5 pts.	ORM risk assessments, lessons learned or best practices retained for this evolution at the unit.  Repository for storage is centralized and readily accessible to future planners for this evolution.
20	Shared ORM risk assessments, lessons learned, and/or best practices for this evolution with relevant external unit(s)/group(s).	10	10 pts.	ORM risk assessments, lessons learned or best practices transmitted via TRACS, message traffic, Safety Center website, or other feedback mechanism to all other relevant external units.